

Delta Capita



Change-as-a-Service & DC Flex

► Transformation & Change

Change-as-a-Service & DC Flex



SERVICE

- Flexible resourcing options and commercial constructs from individual resources to fully autonomous teams and managed services.
- End-to-end change management including resourcing, learning and development, benefits realisation, and value add services.
- On demand subject matter expertise and access to data, technology and automation that drives cost and process efficiencies.



APPROACH

- Conduct impact assessments and define change strategy.
- Engage stakeholders and implement structured communication plans.
- Monitor adoption rates and provide ongoing support.



USE CASES

- Supporting large-scale business transformation initiatives with flexible resource drawdown options.
- Embedding cultural and operational change within organisations.
- Ensuring smooth adoption of new systems and processes.



KEY FEATURES

- Flexible resourcing models.
- Change management and impact analysis.
- Stakeholder engagement and communication planning.
- Adoption frameworks and training programmes.



TOOLS

- Alteryx, Azure DevOps, Confluence, Jira, Microsoft Office, Microsoft Loop, Miro.



STRUCTURE & DURATION

- Typically, a team of Change Managers, Communication Leads and Training Specialists.
- Typically, 6 to 18 months.



OUTPUTS & DOCUMENTATION

- Change impact assessments, stakeholder engagement plans, transition roadmaps, and DC Flex Hire-Train-Deploy resource models.
- Training materials, change adoption frameworks, and post-implementation support reports.
- Communication plans and executive reporting on change progress and benefit realization.



SKILLS / KNOWLEDGE

- Change management frameworks and best practices.
- Stakeholder management, communication planning, and adoption strategies.
- Business transformation and cultural change expertise.